

Docket No. [12424RRUS01P]

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Venson M. Shaw et al.

Docket No.: 12424RRUS01P

Serial No.: 09/746,396

Examiner: TBD

Filed: 12/21/2000

Art Unit: 2642

For: / System and Method of
Personalizing Communication
Sessions Based on User Behavior

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AUTHORIZATION TO ACT IN A REPRESENTATIVE CAPACITY

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

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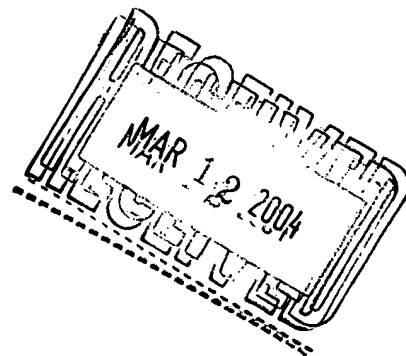
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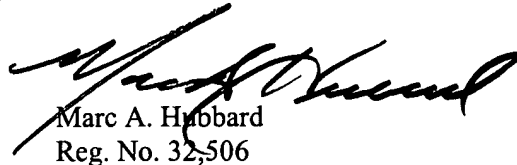
Dear Sir:

The practitioners named below are authorized to conduct interviews and have the authority to bind the principal concerned. Furthermore, the practitioners are authorized to file correspondence in the above-identified application pursuant to 37 CFR 1.34.

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Respectfully submitted,


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Date: 3-5-04
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I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on the date shown below.

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